

## AMENDMENTS TO SPECIFICATION

Please replace the following paragraph beginning on Page 2, starting on line 13:

The present invention has been achieved in consideration of the problems and ~~its object-feature~~ is to provide a technique of collecting survey results from a plurality of terminal devices. Another ~~object-feature~~ is to provide a technique of carrying out a predetermined analysis on the basis of collected survey results. Further another ~~object-feature~~ is to provide a technique of instructing a survey to a surveyor having a terminal device. Further another ~~object-feature~~ is to provide a technique of determining reliability of a survey result. Further another ~~object-feature~~ is to provide a technique of improving quality of an analysis result.

Please replace the following paragraph beginning on Page 6, starting on line 7:

The above and other ~~objects~~,~~-features~~, and advantages will become more apparent from the following ~~preferred~~ embodiment and appended drawings.

Please replace the following heading beginning on Page 7, line 10:

### BEST MODE FOR CARRYING OUT THE INVENTION DETAILED DISCLOSURE

Please replace the following paragraph beginning on Page 18 starting on line 8:

A reliability column 432 holds information indicative of reliability (hereinbelow, simply called "reliability value"). The reliability value is written by a determining unit 124 in FIG. 3 which will be described later. In the diagram, "A" indicates high reliability, "B" indicates medium reliability, and "C" indicates low reliability. In another example, the reliability value may be expressed by a numerical value. Although the details will be described later, the extracting part 118 in FIG. 3 ~~preferentially~~ extracts a survey result having high reliability on the basis of the reliability value and supplies it to the analyzing part 120. An analysis flag column 434 holds information indicative of whether the survey result is used for an analysis or not (hereinbelow, simply called an "analysis flag"). The analysis flag is written by the extracting part 118 in FIG. 3 which will be described later. In the diagram, "1" denotes that the survey result is used for an analysis, and "0" denotes that the survey result is not used for an analysis.

Please replace the following paragraph beginning on Page 21, starting on line 5:

Referring again to FIG. 3, for example, at the collection time limit, the extracting part 118 selects a survey result used for analyzing the survey result from the survey result storing unit 116 and provides the selected survey result to the analyzing part 120. The extracting part 118 ~~preferentially-selects~~ a survey result having a high reliability value. For example, when there are a plurality of survey results on the same survey sheet, the extracting part 118 selects the survey results in decreasing order of the reliability values. Therefore, a survey result having high reliability is positively selected as an object to be analyzed. The extracting part 118 may

preferentially-select a survey result having high reliability and of the latest survey date and time. Preferably, the~~The~~ extracting conditions in the extracting part 118 can be arbitrarily set in accordance with survey information.

Please replace the following paragraph beginning on Page 25, starting on line 15:

The analyzing apparatus 100 stores the survey result file into the survey result storing unit 116 in FIG. 3 (S26). The determining unit 124 in FIG. 3 determines reliability of the survey result (S28). For example, at the time limit of collection of survey results, the extracting part 118 in FIG. 3 preferentially-selects a survey result of high reliability (S30). The analyzing part 120 in FIG. 3 carries out a predetermined analysis on the basis of the survey result selected by the extracting part 118 (S32).

Please replace the following paragraph beginning on Page 27, starting on line 27:

A first modification relates to the collecting unit 114 in FIG. 3. FIG. 11 is a diagram showing the internal configuration of the collecting unit 114 in the first modification. Although the details will be described later, the collecting unit 114 checks the contents of a survey result which is accepted in accordance with a predetermined condition. If the contents have any imperfection, the collecting unit 114 requests for a correction to the surveyor. A determining unit 500 determines whether the contents of the survey result are to be checked or not on the basis of predetermined conditions such as the attribute of the surveyor, the kind of the survey, and the like. In the embodiment, two attributes are set as the attributes of the surveyor, and the determining unit 500 stores a survey result of a surveyor having the first attribute as it is into the survey result storing unit 116 and outputs a survey result from a surveyor having the second attribute to a contents checking unit 502. The surveyor information database 110 in FIG. 3 holds the attributes for each of surveyors. The determining unit 500 specifies a surveyor of an accepted survey result with reference to the log storing unit 108 in FIG. 3 and specifies the attribute of the surveyor with reference to the surveyor information database 110. Preferably, predetermined-Predetermined conditions can be arbitrarily set. The determining unit 500 may determine, for example, whether the process of checking a survey result is executed or not for each survey contents or whether the process of checking a survey result is executed or not for each of surveyors.